

Utilitrack

What do we do?

Utilitrack are selling gas and electricity bill management NOT cheaper energy but most of our clients do save money as a result of what we do.

In short, we will benchmark levy payers' bills to ensure they are paying the right price. We do this every time their contract is renewed.

Levy payers have everything to gain...at worst we confirm the costs they are currently paying are right for their consumption, at best we improve those rates to help them spend their money on more interesting things!

Frequently asked questions

Why do we need the letter of authority on a letterhead?

The levy payers' current supplier will need to know Utilitrack are acting with their full authority. The detail we will provide them, on a copy of the levy payers' stationery, will ensure they supply us with all the relevant information about the levy payers' contract.

What is the 'roll over' trap?

The 'roll over' trap occurs when a client is given inadequate notice to renew their contract thereby losing the time to check the rates they are currently paying. With insufficient time to shop around, the client is 'forced' to accept the terms offered by their current supplier.

We will help levy payers avoid the roll over trap

The terms within Utilitrack's letter of authority ensures the levy payers' current provider doesn't renew their contract at unfavorable rates provided their contract isn't going to expire in the next 90 days.

Why do we need levy payers' bills?

Levy payers utility bills give us all the information we need about their consumption and the tariff they are currently contracted under.

Definitely NO fee

Utilitrack's commission is paid by the company successful in the tendering process and is not paid by the levy payer.

Do you keep a percentage of my bill?

Utilitrack doesn't keep a percentage of any savings levy payers' make.

Which energy company do you work for?

We don't work for one company we are an independent broker who works with all the energy companies that supply the UK market.

What will you do with my information?

We don't use levy payers information for any other reason or sell it to third parties.

I don't remember signing a contract?

Levy payers' may never have signed a contract but they will be invariably in one for up to three years.

Will you switch me from my current supplier?

Utilitrack will get the best price for levy payers' business which may involve you changing suppliers but we don't need to switch levy payers' suppliers to get paid. Our aim is always to get the best deal for them.

Will Utilitrack be billing me?

No, the energy company will bill levy payers.

Will Utilitrack read my meter?

No the meter will be read by levy payers' energy companies' nominated contractor.

If you need more information then please call Gerard, Lauren or Jenny on 01234 267883.